



## Play Facilitator

### PRIMARY PURPOSE

Gilbert House Children's Museum welcomes over 95,000 visitors annually and provides a multitude of opportunities for families to engage in learning through creative play. The Play Facilitator is responsible for promoting a fun, safe, and clean learning experience for all visitors.

### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Customer Service- Interact with visitors and promote memberships, learning opportunities, events, and activities.
- Exhibit Restaging- Make sure all exhibits are staged and fully stocked before opening and throughout the day.
- Sanitation-Follow daily sanitation schedule for exhibit components and sanitation protocols.
- Museum Rounds- Walk the entire Museum and Outdoor Discovery Area a minimum of once an hour.
- Lead Educational Learning Opportunities- Lead an educational lesson with visitors as well as running projects outlined by the Programs Lead and Education Coordinator.
- Membership Service- Provide tours to patrons and/or parents. Process new memberships and member renewals.
- Supporting the Welcome Desk- provide staff 10-minute breaks and check in with staff regularly throughout the day.
- Welcome Desk- admitting members and ASTC members into the Museum. Answering the phone and transferring calls as needed.
- Point of Sale- Processing admission, Gift Shop, education classes, camps, and preschool transactions.
- Field Trips-Provide Field Trip orientations and extra customer service care when needed.
- Birthday Party- Assist in staging room and extra customer service care when needed.
- Communication- check emails, calendar, and museum website daily.
- Staff Meetings- Attend required staff meetings and committee meetings.
- Safety- Report all safety concerns to the Manager on Site.
- Other assigned duties.

Applicant must be a minimum of 16 years or older, be able to climb stairs, lift-up to 20 pounds and pass a background check. The Museum is open Tuesday to Sunday 10 am to 5 pm; weekend work is required. This position is part time at \$13.50/hour. After completed 90-day Introductory period, increase to \$15.00/hr. Please send a resume, cover letter, and three professional references to [operations@acgilbert.org](mailto:operations@acgilbert.org). Or visit the museum to inquire about the position.

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*Signature*

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*Date*